



OMNISERVICE™

Don't worry...
we've got this call.™



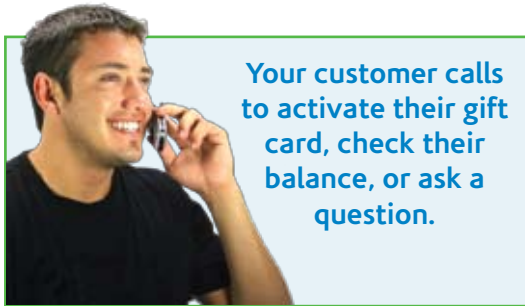
OmniService™ provides fully private branded prepaid card customer service handled by our prepaid card experts. Our friendly representatives are highly trained to handle calls related to gift cards and gift card programs.

We will work with you to tailor an answering service with live customer service professionals available to your customers 24 hours a day, seven days a week, 365 days a year.

Benefits

- Based in Pittsburgh, PA
- Reduces overall cost-to-serve
- Only pay for time used
- Prepaid experts





Use our experts to handle your calls

Gift cards and prepaid cards are the number 1 gift choice and the industry continues to grow. With growth, customer demands also increase. Your customers are looking for quality customer service to handle their needs.

Let OmniService handle your calls with a personalized IVR answering service that allows your customers to activate their cards and check their balance. More questions? Your customers simply ask to speak to a live representative and our qualified prepaid card customer service professionals answer their questions.

Staffing your own prepaid card customer service center is simply inefficient. Utilize the high quality customer service Omni Prepaid Group has already established.

Already offering customer service?

Outsource your customer service department to us and save. Our in house, US based team of experts are on call 24 hours a day to help your customers with all their prepaid card needs. We will make the transition a simple one. In the end, your customers will receive the customer service they expect and you save money in the process. Pricing starts at \$0.50/card or \$0.60/minute depending on volume.

We'll track your success

In addition to customer service, our Teleport™ web based software system tracks and reports performance. With a rigorous quality assurance system in place, your goals will be met. You have complete visibility into daily call activity.

